# Enhancing Organizational Integrity in Pakistan: Exploring the Contribution of Human Resource Management Practices in Mitigating Malpractices

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#### **Abstract**

Malpractices is one of the problems in HR management mostly in underdeveloped or developing countries like Pakistan. Malpractices affect the health and prosperity of an organization which indirectly affects the national interest of the country. Pakistan's economic growth is one the lowest in the region. It is realized that malpractices in majority of functional operation be it private or public is one of the critical reasons for Pakistan's low growth. Since widely malpractices in private and public organizations affect the economic growth of the country, this study will help to uncover the malpractices, their common factors responsible for malpractices and the solution of the problem. This study was done on the private and public organizations of Pakistan. Countries having similar problems may also benefit from the study. Keywords: Malpractices, HRM Practices, Malpractices in organization, Trustworthiness, Intellectual Property

#### Introduction

Human resource management (HRM) is the management of employees in any organization. It should basically merit based, tenure of employment or experience based and through a standardized frame work of pay and conditions (World Bank 2013). The extent and range of human resource extends ahead of just selection and termination of staff. HR managers sets the tone of moral practices in a corporation, hence their righteous beliefs and values are utmost important. Human resource can impact the performance, subsistence and behavior of worker in the corporation (Itoo, 2019). HR plays a pivotal role in building organizational citizenship, corporate norms and morals.

Corruption or malpractices in organizations are neither new nor limited to type or size of the organization. Malpractices are exhibition of violation of principles and justifiable actions like persecute and badger. Malpractices in public enterprises bring profitability setbacks and impact the corporation both inside and outside. Disengagement and deters performance of staff, dents associations between coworkers and impacts corporation culture and traditions (Gatchalian, 2021). Moreover it hampers the image of the company in the eyes and view of clients. Another setback is turnover of competent staff. A rancid work climate results in loss of resources, low organizational performance, lack of new ideas and loss of competitive edge. Dispute between workers and pressure to violate the laws are common reasons for malpractice. Malpractices affect organizational performance and profitability to a great extent damaging its health and environment. Therefore it must be curbed or eliminated. Shaan (2019) identified the malpractices in the following functions of an organization: Workers duties, Monetary Remunerations and benefits, Performance Assessment, Confidentiality problems, Color, Background or Disability, Safety, Security and Health, Employment Problems, Restructuring and Layoffs.

#### Literature Review

#### **Absenteeism and other Malpractices**

Worker absenteeism is considered as one of the main reasons of dropping of productivity and organizational performance in the public sector (Reuver, Voorde, & Kilroy, 2019). Absenteeism in public sector can be initial step of leaving the job and result in turn over. Absenteeism is non-permanent and transient non presence from job due to causes like health issues, demise of close relatives or personal problems like maternal leaves etc. However absenteeism from job duties can also be deliberate and routine non presence from job (Čikeš,

Ribarić, & Črnjar, 2018). There are also other malpractices in the public sector that are less addressed in researches. For instance the association between equal job chances and encouraging motivating public sector employees (Kristanti & Yudiatmaja, 2022). Equal job chances impacts personal job contentment and work performance, absence of both can give rise to malpractice. Job satisfaction and employee work performance are impacted equivalently by job chances and public sector worker motivation.

#### **Ghost workers**

Ghost worker is a kind of offence practiced by bureaucrats to establish and maneuver compensation procedure in the public sector. Ghost workers are illegitimate and unlawful employees who exist in the payroll (Tefurukwa, 2021). The motive is to acquire illegitimate cash from ghost workers on payroll.

#### Theft of salaries

Salary theft has got very petty focus from regulators, policy makers to shed light upon salary inequality. Hence the reasons for salary theft issue in the public sector and the inability of political ruling elite to pay heed and consider the salary theft problem in the public sector needs to be identified (Hallett, 2018).

# **Training**

Malpractices are also find in training of employees. Performance assessment is not connected and in line with training and development chances. Talent misuse and exploitation in Pakistan when it comes to Human resource activities like recruitment, appointment, retaining talent and training and growth of workers when gone through several issues (Zubair, 2020).

# Meritocracy merit-based recruitment and promotion

Meritocracy is one of the basic and first steps to curb malpractice. It means that the recruitment process and appointment mechanism are credible, authentic, transparent and robust. Applicants with expertise, competency, education and professional proficiency to efficiently carry out high ranked public employees' duties. Embracing best and ethical practices and recognition of difficulties encountered meritocracy in public sector and its impact on curbing corruption, malpractice and nepotism (Haider, 2019).

# Appraisal systems and performance management

Eradication of malpractice and corruption by encouraging a merit based performance appraisals and compensation is necessary for the sustenance of the public sector is important. For these reforms and regulation at governmental level to boost the performance of the sector and end the disparity between public and private sector (Ruffini, Modarelli, Sferrazzo, &

Turri, 2020). Appraisal is an outcome of important consideration majority of staff anticipate. Appraisals are the driving force and catalyst that motivates and makes workers to give their best daily in carrying out task.

# **Compensation management**

Sound compensations management play a vital part in curbing malpractices as it motivates, encourages and appeal the workers. Compensation management in a larger picture includes both intrinsic and extrinsic remunerations (Mohammed, Mohammed, &Mohammad, 2022). Appropriate compensation is important for recognition and retention of skillful, moral and informative employees. Compensation is an important tool to curb malpractice in public sector as it drives performance, effort and a vital determinant of success or failure of an organization and sets the tone for ethical climate by eliminating motives for petty and big corruption (Aliku, Morka, & Igemohia, 2020).

#### Discipline and follow of Rules and Regulations

Low standard of work life and lack of discipline can give rise to malpractices in public sector organizations like employee dissatisfaction, enhanced worker absenteeism, low motivation towards tasks, low morale, decrease in productivity and bad performance of the sector and organization. Work conditions, overtime, work load, lengthy work, low salary and unfavorable climate of organization that gives rise to indiscipline. Issues also take place with respect to factors associated with staff integrity.

#### **Codes of conduct**

Code of ethics is useful and important mechanism to encourage integrity and curtail malpractices. The code of conduct must provide both written and verbal guidance by managers on ways to deal with moral paradoxes and predicaments and assist in how to react when encountered with ethical conundrum and quandary (Meyer-Sahling, 2020).

# **Training for Ethics**

Ethical challenges that employees and human resource department deal with are immense in public sector. Ethical plight and perplexity as a model and foundation for enhancing executives' ethical training and awareness in giving importance to training requirements and planning appraisal parameters. Recognizing training requirements can be the first step and then assessment of efficiency of ethical training initiative can be followed for curbing malpractice in public sector (Winterberg, Brummel, Ayres, & Kerr, 2021).

# Corruption

Corruption is frequently noticed in many small to big setups. Some common forms in the name of corruption are bribery, illicit enrichment, functional abuses including favoritism and nepotism, embezzlement, trading in influence etc. Common mindset behind these acts is the growth orientation, competition, lack of transparency, accountability, ethics problems, complicated leadership, political instability and so forth. According to study, corruption is usually done when some people want to have maximum personal gain. Internationally, corruption has different terms like money laundering, abuse of power, extortion, fraud, cartels etc. Furthermore, one of the major reasons behind corruption in private organizations are low wages, low job opportunities, absences of strictness or fast punishment, no fear to bad reputation, less to no public unity, transparency lacking in dealing and other affairs and etc. (Ahmad et al., 2020).

#### Role of HR in combating corruption in the private organization

HR of the good organizations usually work on the zero tolerance approach to corruption and bribery. However, in every organization, HR must have to work at the zero tolerance to maintain the company eruption in the public and among their competitors in the market. There are some supporting roles of human resource in terms of corporate commitment to ethics, integrity and values that helps in sustaining the anti-bribery strategy in the functions of the organizations. In human resource practice, the processes or procedures ranging from reporting procedures to particular training initiatives must be put into action (Khan and Andreoni, 2019).

#### Absenteeism

Absenteeism is the general phenomena all over the globe and in another term absenteeism is called as "Bottom Line Killer" that has a significant influence on the productivity and economy. Excessive absence has also been included as corruption because sometime employees blackmail the company by doing so. The common reasons behind the shortage of staff are the dissatisfaction from job, chronic medical issues, living far from office or workplace, rotating shift leading stress and ongoing personal or family issues. In maximum cases, absenteeism costs higher to employees along dropping of morale and other factors (Mastekaasa, 2020).

# Human resource management role in controlling Absenteeism

Human resource can improve software that highlight the absenteeism data clearly. Furthermore, it can develop policy for interview on return to work in which the reason of the absence should be discussed with developing a fit note. Moreover, human resource must deal the situation carefully so that the person do not feel uncomfortable or feel pressured. Even the tone of conversation should be professional. Like a chronic absentee, human resource must encourage the person on returning to work. Such interviews should not by over 5 minutes asking all the major questions and make the employee understand what the organization demands from the employee. With a critical situation, company may provide flexible working hours or make the schedule comfortable for the employee.

# **Nepotism**

Worldwide nepotism is common and has big impact on organizational functions. All over the world, this act of nepotism can not be termed illegal but might have the chance to conduct illegal actions or unexpected consequences. Nepotism in family owned business due to having sufficient education or in the family, a nepotist is entitled for that position by CEO of the company. In such cases, the organizational culture also get disturbed by hiring family person at senior level with lots of dissimilarities, social status, thoughts, background, beliefs and so forth. This phenomenon is many times hard to manage by the HR despite obeying of the nepotee instruction (Ayoub, et al., 2019).

# Role of HR in combating nepotism in private organizations

**Employee conflicts:** Employee conflicts are one of common elements that affect the working environment of any organization. Human resource department has to play the role to respond conflicts to manage the relationship among employees or manager. Nearly 80% of the conflicts in private organizations are among managers and employees. Common conflicts at the workplace are the difference in styles, interdependence conflicts; difference in leadership styles, background difference around or gender difference, personality clashes, difference in approach to work or conflict in contrasting outlook towards life etc.

Gender inequality: Gender inequality or gender gap is one of major reason for conflicts which may lead to malpractice. Studies described that women and men perceive information differently that effects on the feeling and emotions of exclusion. In few cases, such things lead to allegation to harassment. Moreover, in terms of gender inequality, racism, unequal pay, promotion disparity, giving priority to male over female or vice versa in hiring and placement. Interdependence is yet another factor of conflicts that may lead to malpractice affecting credibility of the individual(s) (Vuong & Sid., 2020).

**Favoritism:** It is yet another common malpractice in private organization in which an employee is treated with more favor especially by the managers or by the top positioned



employees. Mostly, favors are given in terms of perks or privileges which one does not deserve. This discrimination or mistreatment is considered as illegal but is common practice in the private organizations. Even, the boss favoritism is also common which eventually makes the environment unhealthy and uncomfortable to the rest of the employees (Akca, 2020).

# **Research Questions**

- What are the common malpractices impacting the performance of private and public organizations?
- What are the common factors of responsible for malpractices in the private and public organizations?
- What are the common HRM activities that can help in reducing common malpractices in private and public organizations?

# **Research Methodology**

# Research Design

The study design was combination of qualitative, quantitative and observational study. The study was conducted in Karachi consisting of executives of private and public organizations. Duration of the study was six months from February 2022 to July 2022. All executives of private and public organizations of Karachi. Convenient purposive sampling was used for the study. Selected executives of private and public organizations were interviewed at a place other than their organizations. A total of 106 executives were contacted out of which 67 consented to participate in the study. The data was collected through a predesigned close ended questionnaire, conducted on mobile phone.

# **Inclusion and Exclusion Criteria: Inclusion Criteria**

Executives of private and public organizations having more than five year experience. *Exclusion Criteria:* Those who did not fulfill the inclusion criteria. Before the actual interview the participants were briefed about the content of the questionnaire. Those who gave their consent and time were later contacted for the interviews. They were informed about the confidentiality about the interview. They were also informed that their participation and input would not be shared with one other than the researcher and her supervisor. This followed the survey. The data was analyzed using SPSS and Excel software applications.

### **Data Analysis**

Table 1 Demographics

DEMOGRAPHICS												
TYPE OF	THE ORGA	NIZATION	GENDE	CR CR								
	Frequency	Percent		Frequency	Percent							
Public	43	64.2	Male	38	56.7							
Private	24	35.8	Female	29	43.3							
Total	67	100.0	Total 67									
	AGE		HOUSE HOLD INCOME									
30-39 years	24	35.8	Less than Rs. 50 thousand	9	13.43							
40 -49 years	27	40.3	Rs. 50-99 thousand	23	34.33							
50-59 years	16	23.9	Rs. 100 - 149 thousand	18	26.87							
Total	67	100.0	Rs. 150-199 thousand	17	25.37							
			Total	67	100.0							

# **Interpretation:**

Out of the total 67 participants 43 (64.2%) were from the public sector while 24 (35.8%) were from the private sector. There were 38(56.7%) males while 29 (43.3%) female. Age wise 24 (35.8% were of 24 years, 27 (40.3%) were of 40-49 years and 16 (23.9%) were of 50-59 years. Household income wise 23 (34.33%) had 50-99 thousand, 18 (26.87%) had Rs 100 – 149 thousand, 17 (25.37%) has Rs. 150-199 thousand. Only 9 (13.43%) had income less than 50 thousand.

Table 2 Regression Analysis 1

Model S	umma	nry <sup>b</sup>									
Model	R	R	Adjusted R Square	Std. Error of the Estimate		Change S	tatisti	cs		Durbin - Watson	P/Sig value
		Square			R Square Change	F Change	df 1	df 2	Sig. F Chan ge		
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$											
a. Predictors: (Constant), b. Dependent											

#### **Interpretation**

Predictors: (constant), malpractices severity: political intervention, malpractices severity: buying, malpractices severity: allowances, malpractices severity: absenteeism, malpractices severity: selling, malpractices severity: salary theft, malpractices severity: nepotism, malpractices severity: gender inequality, malpractices severity: reward /incentive, malpractices severity: promotion, malpractices severity: ghost workers, malpractices severity:

hiring, malpractices severity: salary, malpractices severity: transfer have a strong positive relationship with the dependent variable Dependent Variable: HR department is enabled to curb malpractices in Pakistani business culture (Durbin Watson value 0.740). The values of R, R2 and adjusted R2 0.882, 0.777 and 0.718 supports the above findings. It further elaborates that the independent variables support the dependent variable up to the extent of 88.2%, 77.7% and 71.8% respectively.

Table 3 Regression Analysis 2

				Model S	Summary	)					
Model	R	R	Adjusted R Square	Std. Error of the Estimate		Change	Statis	tics		Durbin- Watson	P/Sig value
		Square									
2 .946 <sup>a</sup> 0.894 0.852 0.20764 0.894 20.957 19 47 0.000 1.562											
a. Predictors: (Constant),											
b. Dependent Variable:											

# **Interpretation**

Predictors: (Constant), role of HR in improving negligence offences, role of HR in improving lack of fairness, role of HR in improving lack of good citizenship, role of HR in improving lack of experience, role of HR in improving lack of caring, role of HR in improving inadequate work evaluation, role of HR in improving lack of responsibility, role of HR in improving lack of strategy, role of HR in improving breach of contract, role of HR in improving lack of respect, role of HR in improving intellectual property infringement, role of HR in improving bad planning, role of HR in improving poor leadership, role of HR in improving poor cash flow management, role of HR in improving lack of trustworthiness, role of HR in improving overdependence on few big customers, role of HR in improving overwork, role of HR in improving lack of fund, role of HR in improving employment discrimination has a weak relationship with the dependent variable HR department is enabled to curb malpractices in Pakistani business culture (Durbin Watson value 1.562). This is also evident from the values of R, R2 and adjusted R2 0.946, 0.894 and 0.852 respectively.

Table 4 Regression Analysis 3

				Model	Summary	b					
Model	R	R	Adjusted R Square	Std. Error of the Estimate		Change	Statis	tics		Durbin- Watson	P/Sig value
		Square									
3 .919 <sup>a</sup> 0.845 0.827 0.22428 0.845 46.085 7 59 0.000											0
a. Predictors: (Constant),											
b. Dependent Variable:											

# Interpretation

Predictors: (Constant), deceit, duplicity and deception common in your organization, work ethics in your organization are based on moral and ethical considerations, employees of your organization work ethically and religiously to accomplish the given task, rivalry among peers and colleagues common and disturb the smooth functioning or the work flow, the conduct of supervisors and other management personnel fair and based on ethical and moral values and norms of the society, promotions in your organization is fairly done, rules and regulations of your organization followed in letter and spirit, have a very strong relationship with the dependent variable HR department is enabled to curb malpractices in Pakistani business culture (Durbin Watson value 0.690). This is also evident from the values of R, R2 and adjusted R2 0.919, 0.845 and 0.827 respectively.

Table 5 Regression Analysis 4

				Model	Summary	<sub>7</sub> b					
Model	R	R Squar	Adjuste d R Square	Std. Error of the Estimat e		Change	Statis	stics		Durbin - Watso n	P/Si g valu e
		e			R Square Chang e	F Chang e	df 1	df 2	Sig. F Chang e		
4											
a. Predictors: (Constant),											
b. Dependent Variable:											

### **Interpretation**

Predictors: (Constant), deceit, duplicity and deception common in your organization, role of HR in improving negligence offences, role of HR in improving lack of fairness, role of HR in improving lack of good citizenship, role of HR in improving lack of experience, role of HR in improving inadequate work evaluation, role of HR in improving lack of responsibility, rivalry among peers and colleagues common and disturb the smooth functioning or the work flow, role of HR in improving lack of strategy, role of HR in improving breach of contract, role of HR in improving intellectual property infringement, employees of your organization work ethically and religiously to accomplish the given task, role of HR in improving bad planning, role of HR in improving lack of respect, role of HR in improving lack of caring, role of HR in improving poor leadership, promotions in your organization is fairly done, role of HR in improving poor cash flow management, role of HR in improving overdependence on few big customers, role of HR in improving overwork, role of HR in improving lack of trustworthiness, role of HR in improving employment discrimination, role of HR in improving lack of fund, rules and regulations of your organization followed in letter and spirit, work ethics in your organization are based on moral and ethical considerations, the conduct of supervisors and other management personnel fair and based on ethical and moral values and norms of the society and dependent Variable: HR department is enabled to curb malpractices in Pakistani business culture have almost no relationship (Durbin Watson value 2.272). ). This is also evident from the values of R, R2 and adjusted R2 0.975, 0.950 and 0.917 respectively.

Table 6

Pagran Correlation: 1

Pearson Correlation: Malpractices Severity

Posterio	or Dist	ributio	n Chara	cterizat	ion for	Pairw	ise Corre	elations	s <sup>a</sup>							
			AB SE NTI SM	NE PO TIS M	GE ND ER INE QU ALI TY	HI RI N G	PRO MO TIO N	TR AN SF ER	S A L A R Y	RE WA RD /IN CE NTI VE	ALL OW ANC ES	BUYI NG	SEL LIN G	SA LA RY TH EFT	GH OST WO RKE RS	POLI TICA L INTE RVE NTIO N
		Mo de		0.87	0.80	0.9	0.946	0.95	0.9	0.85	0.923	0.792	0.85	0.82	0.804	0.940
ABS ENTI	Pos teri	Me an		0.87 0	0.79 6	0.9 32	0.942	0.94 9	0.9 02	0.84 9	0.917	0.778	0.84 4	0.81	0.791	0.935
SM	or	Var ian ce		0.00	0.00	0.0	0.000	0.00	0.0 01	0.00	0.000	0.002	0.00	0.00	0.002	0.000

	ı			i	i	ī	ī	i	1	ī	Ī	i	i	1	ī	
	95 % Cre dib	Lo wer Bo und		0.8 09	0.70 6	0. 89 9	0.91 4	0.9 24	0. 85 5	0.78 0	0.87 7	0.681	0.77 2	0.72 8	0.69 8	0.904
	le Int erv al	Up per Bo und		0.92 4	0.87 8	0.9 61	0.967	0.97 1	0.9 44	0.91	0.953	0.867	0.90 9	0.88	0.875	0.963
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.8 79		0.92 6	0.8 60	0.916	0.90 4	0.9 79	0.94 5	0.842	0.902	0.95 0	0.94	0.915	0.959
	Pos teri	Me an	0.8 70		0.92	0.8 49	0.909	0.89 6	0.9 77	0.94 0	0.830	0.894	0.94 6	0.93 7	0.908	0.956
	or	Var ian ce	0.0		0.00	0.0 01	0.000	0.00	0.0	0.00	0.001	0.001	0.00	0.00	0.000	0.000
NEP OTIS M	95 % Cre dib	Lo wer Bo und	0.8 09		0.88	0.7 81	0.867	0.84 7	0.9 66	0.91	0.754	0.845	0.91 9	0.90 7	0.864	0.934
	le Int erv al	Up per Bo und	0.9 24		0.95 4	0.9 12	0.948	0.94 0	0.9 87	0.96 6	0.901	0.939	0.96 9	0.96 5	0.947	0.975
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.8 09	0.92 6		0.7 99	0.839	0.83	0.9 19	0.94 8	0.788	0.971	0.93 6	0.96 4	0.982	0.895
	Pos teri	Me an	0.7 96	0.92		0.7 86	0.827	0.82	0.9 13	0.94 4	0.775	0.969	0.93 1	0.96 1	0.980	0.887
GEN	or	Var ian ce	0.0 02	0.00		0.0 02	0.002	0.00	0.0	0.00	0.002	0.000	0.00	0.00	0.000	0.001
DER INEQ UALI TY	95 % Cre dib	Lo wer Bo und	0.7 06	0.88		0.6 92	0.750	0.73 9	0.8 71	0.91 7	0.677	0.953	0.89	0.94	0.970	0.834
	le Int erv al	Up per Bo und	0.8 78	0.95 4		0.8 72	0.898	0.89	0.9 50	0.96 8	0.865	0.982	0.96 1	0.97 8	0.989	0.935
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.9 37	0.86	0.79 9		0.969	0.97 0	0.8 77	0.83	0.986	0.785	0.82 4	0.80 5	0.800	0.894
	Pos teri	Me an	0.9 32	0.84 9	0.78 6		0.966	0.96 7	0.8 67	0.82	0.984	0.771	0.81	0.79 2	0.787	0.886
	or	Var ian ce	0.0	0.00	0.00		0.000	0.00	0.0 01	0.00	0.000	0.002	0.00	0.00	0.002	0.001
HIRI NG	95 % Cre dib	Lo wer Bo und	0.8 99	0.78 1	0.69 2		0.950	0.95 1	0.8 06	0.74 1	0.977	0.672	0.72 9	0.69 9	0.694	0.833
	le Int erv al	Up per Bo und	0.9 61	0.91	0.87		0.981	0.98	0.9 22	0.89 5	0.991	0.862	0.88 9	0.87 5	0.873	0.934
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.9 46	0.91 6	0.83 9	0.9 69		0.99 1	0.9 26	0.88 1	0.955	0.826	0.87 5	0.84 9	0.837	0.937



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	Pos	Me an	0.9 42	0.90 9	0.82 7	0.9 66		0.99	0.9 20	0.87	0.952	0.814	0.86 5	0.83 8	0.826	0.932
	teri or	Var ian ce	0.0	0.00	0.00	0.0		0.00	0.0	0.00	0.000	0.002	0.00	0.00	0.002	0.000
PRO MOT ION	95 % Cre dib	Lo wer Bo und	0.9 14	0.86 7	0.75	0.9 50		0.98 5	0.8 81	0.81	0.928	0.731	0.80	0.76 4	0.747	0.899
	le Int erv al	Up per Bo und	0.9 67	0.94 8	0.89	0.9 81		0.99	0.9 54	0.92 6	0.973	0.890	0.92	0.90	0.897	0.961
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.9 53	0.90 4	0.83	0.9 70	0.991		0.9 28	0.87 8	0.966	0.817	0.87 5	0.84 4	0.829	0.940
	Pos teri	Me an	0.9 49	0.89 6	0.82	0.9 67	0.990		0.9 22	0.86 8	0.963	0.805	0.86 6	0.83	0.817	0.935
	or	Var ian ce	0.0 00	0.00	0.00	0.0	0.000		0.0 00	0.00	0.000	0.002	0.00	0.00	0.002	0.000
TRA NSF ER	95 % Cre dib	Lo wer Bo und	0.9 24	0.84 7	0.73	0.9 51	0.985		0.8 85	0.80 7	0.944	0.718	0.80	0.75 7	0.735	0.904
	le Int erv al	Up per Bo und	0.9 71	0.94	0.89	0.9 82	0.995		0.9 56	0.92	0.979	0.884	0.92	0.90 1	0.892	0.963
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.9 09	0.97 9	0.91 9	0.8 77	0.926	0.92 8		0.94 3	0.866	0.889	0.95 0	0.94 0	0.905	0.980
	Pos teri	Me an	0.9 02	0.97 7	0.91	0.8 67	0.920	0.92		0.93 8	0.856	0.881	0.94 5	0.93 5	0.898	0.978
	or	Var ian ce	0.0 01	0.00	0.00	0.0 01	0.000	0.00		0.00	0.001	0.001	0.00	0.00	0.001	0.000
SAL ARY	95 % Cre dib	Lo wer Bo und	0.8 55	0.96 6	0.87	0.8 06	0.881	0.88 5		0.90 7	0.790	0.825	0.91 9	0.90 4	0.850	0.967
	le Int erv al	Up per Bo und	0.9 44	0.98 7	0.95	0.9 22	0.954	0.95 6		0.96 4	0.916	0.931	0.96 9	0.96 3	0.941	0.988
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.8 59	0.94 5	0.94 8	0.8 33	0.881	0.87 8	0.9 43		0.820	0.948	0.95	0.97	0.935	0.932
	Pos teri	Me an	0.8 49	0.94 0	0.94 4	0.8 21	0.872	0.86 8	0.9 38		0.808	0.944	0.94 9	0.96 9	0.930	0.926
REW ARD	or	Var ian ce	0.0 01	0.00	0.00	0.0 02	0.001	0.00	0.0		0.002	0.000	0.00	0.00	0.000	0.000
/INC ENTI VE	95 % Cre dib	Lo wer Bo und	0.7 80	0.91	0.91 7	0.7 41	0.813	0.80 7	0.9 07		0.723	0.916	0.92 4	0.95 4	0.896	0.891
	le Int erv al	Up per Bo und	0.9 12	0.96 6	0.96 8	0.8 95	0.926	0.92	0.9 64		0.886	0.968	0.97 1	0.98	0.960	0.958

	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.9 23	0.84	0.78	0.9 86	0.955	0.96 6	0.8 66	0.82		0.773	0.81	0.79	0.790	0.883
	Pos teri	Me an	0.9 17	0.83	0.77 5	0.9 84	0.952	0.96	0.8 56	0.80		0.759	0.79	0.78	0.776	0.875
ATT	or	Var ian ce	0.0	0.00	0.00	0.0	0.000	0.00	0.0 01	0.00		0.003	0.00	0.00	0.002	0.001
ALL OWA NCE S	95 % Cre dib	Lo wer Bo und	0.8 77	0.75 4	0.67 7	0.9 77	0.928	0.94 4	0.7 90	0.72		0.654	0.71	0.68 4	0.679	0.816
	le Int erv al	Up per Bo und	0.9 53	0.90 1	0.86 5	0.9 91	0.973	0.97 9	0.9 16	0.88 6		0.854	0.88	0.86 8	0.866	0.927
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.7 92	0.90 2	0.97 1	0.7 85	0.826	0.81 7	0.8 89	0.94 8	0.773		0.93	0.95 5	0.981	0.863
	Pos teri	Me an	0.7 78	0.89 4	0.96 9	0.7 71	0.814	0.80 5	0.8 81	0.94 4	0.759		0.92 7	0.95 1	0.980	0.853
	or	Var ian ce	0.0 02	0.00	0.00	0.0 02	0.002	0.00	0.0 01	0.00	0.003		0.00	0.00	0.000	0.001
BUY ING	95 % Cre dib	Lo wer Bo und	0.6 81	0.84	0.95	0.6 72	0.731	0.71	0.8 25	0.91 6	0.654		0.89	0.92 7	0.970	0.787
	le Int erv al	Up per Bo und	0.8 67	0.93 9	0.98	0.8 62	0.890	0.88 4	0.9 31	0.96 8	0.854		0.95 9	0.97	0.989	0.915
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.8 54	0.95 0	0.93 6	0.8 24	0.875	0.87 5	0.9 50	0.95 3	0.812	0.933		0.95 0	0.930	0.928
	Pos teri	Me an	0.8 44	0.94 6	0.93 1	0.8 12	0.865	0.86 6	0.9 45	0.94 9	0.799	0.927		0.94 6	0.924	0.922
	or	Var ian ce	0.0 01	0.00	0.00	0.0 02	0.001	0.00	0.0	0.00	0.002	0.000		0.00	0.000	0.000
SELL ING	95 % Cre dib	Lo wer Bo und	0.7 72	0.91 9	0.89	0.7 29	0.803	0.80	0.9 19	0.92	0.710	0.892		0.91 9	0.888	0.885
	le Int erv al	Up per Bo und	0.9 09	0.96 9	0.96 1	0.8 89	0.921	0.92	0.9 69	0.97 1	0.880	0.959		0.96 9	0.957	0.956
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.8 24	0.94	0.96 4	0.8 05	0.849	0.84 4	0.9 40	0.97	0.793	0.955	0.95 0		0.949	0.913
CAT	Pos teri	Me an	0.8 12	0.93 7	0.96 1	0.7 92	0.838	0.83	0.9 35	0.96 9	0.780	0.951	0.94 6		0.945	0.906
SAL ARY THE	or	Var ian ce	0.0 02	0.00	0.00	0.0 02	0.001	0.00	0.0	0.00	0.002	0.000	0.00		0.000	0.000
FT	95 % Cre dib	Lo wer Bo und	0.7 28	0.90 7	0.94	0.6 99	0.764	0.75 7	0.9 04	0.95 4	0.684	0.927	0.91 9		0.918	0.862

	le Int erv al	Up per Bo und	0.8 88	0.96 5	0.97 8	0.8 75	0.905	0.90 1	0.9 63	0.98	0.868	0.973	0.96 9		0.969	0.946
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.8 04	0.91 5	0.98	0.8 00	0.837	0.82 9	0.9 05	0.93 5	0.790	0.981	0.93	0.94 9		0.883
	Pos teri	Me an	0.7 91	0.90 8	0.98	0.7 87	0.826	0.81 7	0.8 98	0.93	0.776	0.980	0.92 4	0.94 5		0.873
GHO	or	Var ian ce	0.0 02	0.00	0.00	0.0 02	0.002	0.00	0.0 01	0.00	0.002	0.000	0.00	0.00		0.001
ST WOR KER S	95 % Cre dib	Lo wer Bo und	0.6 98	0.86	0.97	0.6 94	0.747	0.73	0.8 50	0.89 6	0.679	0.970	0.88	0.91 8		0.815
	le Int erv al	Up per Bo und	0.8 75	0.94 7	0.98 9	0.8 73	0.897	0.89	0.9 41	0.96	0.866	0.989	0.95 7	0.96 9		0.927
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
		Mo de	0.9 40	0.95 9	0.89 5	0.8 94	0.937	0.94 0	0.9 80	0.93	0.883	0.863	0.92 8	0.91	0.883	
	Pos teri	Me an	0.9 35	0.95 6	0.88 7	0.8 86	0.932	0.93 5	0.9 78	0.92 6	0.875	0.853	0.92	0.90 6	0.873	
POLI TICA	or	Var ian ce	0.0	0.00	0.00	0.0 01	0.000	0.00	0.0	0.00	0.001	0.001	0.00	0.00	0.001	
L INTE RVE NTIO	95 % Cre dib	Lo wer Bo und	0.9 04	0.93	0.83	0.8	0.899	0.90	0.9 67	0.89	0.816	0.787	0.88 5	0.86	0.815	
N	le Int erv al	Up per Bo und	0.9 63	0.97 5	0.93 5	0.9 34	0.961	0.96	0.9 88	0.95 8	0.927	0.915	0.95 6	0.94 6	0.927	
	N		67	67	67	67	67	67	67	67	67	67	67	67	67	67
	a. The analyses assume reference priors ( $c = 0$ ).															

# **Interpretation**

Pearson correlation denotes the relationship between two values. It has a value of -1 to +1. A - value means there is no correlation between the two values while a + value indicates that there is a positive correlation between the two values.

Based on the values mentioned in the Table 6 we may say that there is a positive correlation between absenteeism and nepotism, gender inequality, hiring, promotion, transfer, salary, reward / incentive, allowances, buying, selling, salary theft, ghost workers and political intervention.

# Table 8 Hypothesis Summary

		Finding
H1	Common malpractices impact the performance of private organizations	Accepted
H2	Common malpractices impact the performance of public organizations	Accepted
НЗ	There are some common factors of responsible for malpractices in the private organizations	Accepted
H4	There are some common factors of responsible for malpractices in the public organizations	Accepted
H5	HRM activities can help in reducing common malpractices in private organizations	Neither accepted nor rejected
Н6	HRM activities can help in reducing common malpractices in public organizations	Neither accepted nor rejected
H7	HR department is enabled to curb malpractices in Pakistani business culture	Neither accepted nor rejected

#### **Conclusion and Discussion**

#### Discussion

HR management is mainly based on three key factors: merit based recruitment and promotion, tenure of employment without getting influenced of political pressure and standardized compensation packages (Transparency International, 2023). This research finds that such practices are not religiously followed in Pakistan. In recent years countries have started downsizing balancing the need and productivity of the workforce (World Bank 2013). This study finds that no such practices are done in Pakistan. Officials use their discretionary powers to employ and promote friends and relatives or even political supporters. Political influence in appointments is also in practice in Pakistan as it is in some other countries as well. (Poocharoen and Brillantes 2013). Such practices of nepotism and favoritism also prevails in Pakistan.

In terms of political influence or interference it was found that in US during 1970s less than 10 percent Congress members were lobbyists, while in 2012 more than half of the Congress members were found to be lobbyists (Brezis and Cariolle 2014). Lobbying leads to conflicts and corruption and should be discouraged. But in Pakistan such practices prevail according to this research study.

According to our research salary scam is prevalent in Pakistan as well. In 2014 Zimbabwe was hit by salary scam involving senior executives of public enterprises getting hefty amount under salary and expenses. Also enjoying other benefits like fuel and air travel (Ncube 2014).



Inn Tanzania the amount allocated for allocated for allowances was 59% of the total wage bill during 2009/2010 (Policy Forum 2009).

#### **Conclusions**

The following factors were considered more important regarding the HR role for improvement: lack of trustworthiness, lack of responsibility; lack of fairness, lack of caring; lack of good citizenship, poor leadership, improving overwork, lack of experience, inadequate work evaluation, breach of contract, employment discrimination, intellectual property infringement. Majority of the respondents mentioned that HR department is working effectively and efficiently in their organization and is enabled to curb malpractices in Pakistani business culture.

The findings also shows the conflict of social norms in moral and ethical value system. A robust political dedication if absent that there exist a void and disparity in regulations stated in books and their actual execution to counter corruption in the public sector. Lack of resources of judicial mechanism and machinery that includes human resource is a persistent, long lived and deep rooted issue and it also creates hindrance in the way of performance of the sector and lawful actions and proceeding to address corrupt practices related to HR in the public sector. When hiring, promotions, pay raises are impacted and determined by corruption, this leads in creation of web and nexus of abettors. In wider borderline terminals and depot dockyards, waterfronts, wharfs, airfields and air stations, corruption is carried out by suitably well planned networks, where belief and correlated and mutual dependence and benefit exist.

To curb the malpractices an anticorruption framework needs to be established to avert the influence and power of such strong networks to minimize the ethical price and financial cost associated with malpractice and corruption in HRM practices in the public sector. The behavior of top leadership and senior HRM personnel is vital in eliminating malpractice in the public sector. The way inside monitoring units function and prospective corrupt individual who can easily be bribed in the workforce and management needs to be identified and penalized. Ethics, professionalism and moral standards need to govern HRM practices in the public sector.

Talent management, giving appealing and progressive career plans, making appointments based on merit and transparency for prominent administrative posts and strong human resource development policy that takes care of compliance to required norms, actions and behavior. Dedication to ensure integrity in HRM activities whistle blowing and reporting of

corrupt practices. Role model and mentor the staff by practicing transparency, ethics and integrity for rest of the public sector organization employees to follow. Appropriate orientation of fresh workers, a robust human resource management system, job security and better job arrangements. Prudent benefits for workers and appropriate compensation based on performance minimize motives and pressure to indulge in corruption and malpractices. Furthermore fostering, inculcating, institutionalizing, cultivating a culture of integrity and high moral standards that govern HRM practices are helpful to curb corruption in the public sector.

Hence good administration and appropriate governance boost the morale of workers in the public sector and substantially discourage mal practice. Effective management that governs on the principles of fairness, justness, transparency, equality, answerability, righteousness, integrity and engagement and involvement of staff enhances job satisfaction and curbs the motives for corrupt behavior. Good salary, compensations, close monitoring, training initiatives, measures to create ethical awareness, and promotions based on performance appraisal can curb corruption significantly in HRM department in public sector. Boosting the part played by public agencies in encouraging values of good governance in the public sector via anti-corruption initiatives to boost performance and productivity of the sector and preservation of public funds, audit to ensure best practices in human resource administration in the public sector.

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